For more about the company's services, visit sportyminis.com.

Terms and Conditions SportyMinis FAQ Assistant

Please read these Terms and Conditions carefully before using the sporty minis FAQ Assistant bot ("Assistant") provided on the SportyMinis website at https://sportyminis.com. By interacting with the Assistant, you agree to abide by these Terms.

1. Purpose of the Assistant

The SportyMinis AI FAQ Assistant is an automated tool designed to quickly respond to commonly asked questions about our programs, pricing, scheduling, curriculum, and more. It is intended to assist users in accessing information conveniently, in real time.

2. Acceptance of Terms

By accessing or using the Assistant, you confirm that you have read, understood, and accepted these Terms. If you do not agree, please do not use the Assistant.

3. All Rights Reserved

All content within and generated by the AI FAQ Assistant including conversation structures, scripts, prompts, and branded materials is the exclusive and protected intellectual property of SportyMinis, unless otherwise credited.

No portion of the chatbot service may be copied, reproduced, distributed, or published without explicit permission from SportyMinis. All rights not expressly granted are reserved by us.

4. User Obligations

When using the AI FAQ Assistant, users agree to:

- Avoid transmitting any sensitive, confidential, or personal health/financial data.
- Refrain from abusive, offensive, or unlawful input.
- Understand that the Assistant provides information only and cannot give professional, legal, or educational advice.

5. SportyMinis Platform Rights

SportyMinis reserves the right to:

- Monitor, log, and review chat content submitted or generated via the Assistant.
- Improve responses and services using anonymised chat data.
- Suspend or discontinue access to the Assistant at any time, with or without notice.

6. Disclaimer of Liability

While we strive to provide accurate, helpful responses:

- The Assistant's content is for informational use only.
- SportyMinis is not liable for any decisions made based on Assistant responses.
- Always contact our team for official or critical enquiries.

7. Changes to These Terms

SportyMinis may revise these Terms at any time. Your continued use of the Assistant after updates means that you accept the new version.

Privacy Policy AI FAQ Assistant

At SportyMinis, we value your privacy. This Privacy Policy describes how we collect, handle, and use data through your interaction with the AI FAQ Assistant on our website.

1. Purpose of This Policy

This policy explains how data exchanged with our Assistant is collected and used. Our intention is full transparency about how and why we access and store conversation data.

2. Information We Collect

By using the FAQ Assistant, the following data may be automatically or manually collected:

- Chat content: Questions asked and the AI-generated responses.

3. Why We Access Your Chats

To ensure the safety, accuracy, and continuous improvement of our services, SportyMinis retains access to all Assistant chat logs. These may be used for:

- Quality assurance and training purposes.
- Understanding user needs and improving program delivery.
- Identifying repeated queries or user concerns.

Your data will not be used for targeted advertising or sold to third parties.

Please do not include personal identifiers such as names, phone numbers, email addresses, or other sensitive personal data in your chat with the Assistant.

4. How Your Data Is Protected

We employ industry-standard security measures to protect chat logs, including:

- Encrypted data transmission.
- Secure server storage.
- Internal role-based access controls

5. User Data Rights

You have the right to:

- Request access to your chat data.
- Ask for correction or removal (where applicable).

To exercise these rights, please contact: sportyminisheadoffice@gmail.com

6. Third-Party Contact

Only authorisef team members and service providers involved in operating our chatbot platform and hosting services can access the data, and all are bound by confidentiality.

Contact Details

For all inquiries concerning your data or these policies:

Email: sportyminisheadoffice@gmail.com
Phone: 020 3773 4945
Website: sportyminis.com

Final Note

By continuing to interact with the SportyMinis AI FAQ Assistant, you confirm your understanding and acceptance of our Terms and Privacy Policy.

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